

ENVIRONMENTAL

A commitment to sustainable development and protecting the environment and natural resources has been one of Massimo Dutti's core values from the beginning.

We believe that our customers and society as a whole should be able to enjoy Massimo Dutti's designs safe in the knowledge that we have always been committed to sustainable development and protecting the environment and natural resources.

To this end, we work daily to integrate sustainability and efficiency criteria into our operations and supply chain, as part of Inditex's Environmental Policy. We put these commitments into practice through the following courses of action:

- Ensuring efficient energy and water use and proper waste management in our chain's logistics centres, offices and stores. We have an Environmental Management System in accordance with the ISO 14001 standard that evaluates all our operations in logistics centres and offices. We implement the criteria of the Inditex Ecotienda Manual in all our stores, enabling us to control and reduce our energy consumption and reduce greenhouse gas emissions. Our flagship stores have LEED certification, one of the most prestigious sustainable building standards in the world.
- Promoting sustainable forest management by purchasing paper and wood with FSC or PEFC certifications, ensuring that the entire forest management process is carried out in a controlled and sustainable manner.
- Committing to reducing greenhouse gas emissions in our logistical operations by optimising highly efficient distribution routes.
- Prioritising the use of environmentally friendly materials, like oxo-biodegradable plastics with d2w additives that are easily reprocessed at the end of their useful life.
- To commercialise PVC-free footwear.
- Supporting the inclusion of sustainability criteria in the cultivation of raw materials and promoting the use of sustainable fibres.
- Ensuring correct water management across the production chain in order to achieve "zero discharge" by 2020.
- Promoting the reduction, reuse and recycling of textile products and the materials used for their manufacture and distribution.
- Training our employees and partners and increasing their awareness of the importance of sustainable management. For more information about the Inditex Environmental Policy and actions taken, please go to: <https://www.inditex.com/en/our-commitment-to-the-environment>

ANIMAL WELFARE POLICY

The Inditex Group adheres to responsible production standards for its products with regard to the use of materials sourced from animals. In regard to which the Inditex Group's animal welfare policy states that:

- All animal products used in items distributed by the Group shall come from animals treated in an ethical and responsible manner.
- All the products sourced from animals used in items supplied to the Group are to be obtained from animals bred for meat production.
- Under no circumstances shall products sourced from animals be used when they are obtained from animals that have been slaughtered for the sole purpose of commercialising their skins, shells, horns or bones or any other physical attribute.

Fur

Inditex products do not commercialise fur (*).

Inditex has joined the Fur Free Retailer Program organised by the Fur Free Alliance.

(*) Definition of 'fur' by the Fur Free Alliance: any animal skin or part thereof with hair or fur fibres attached thereto, either in its raw or processed state, or the pelt of any animal killed solely for its fur. "Animal" includes, but is not limited to, mink, fox, rabbit, and raccoon dog. "Fur" does not include 1) skins converted into leather, or which in processing have had the hair or fur fibre completely removed; 2) materials resulting from shearing, clipping or combing animals as well as hair, lambskin or shearlings; 3) pelt or fur attached to skin that is typically used as leather (for example cow hide); 4) synthetic materials intended to imitate furs.

Wool

Inditex applies the principles of its animal welfare policy to all items supplied to the Group including raw materials of animal origin. Consequently, cruel practices such as sheep mulesing are not accepted in Inditex' supply chain. In addition, in 2014, Inditex decided to stop manufacturing garments made with angora wool and to remove these products from their 2015 collection. All wool producers with direct or indirect relationships with Inditex' suppliers must duly comply with ethical and responsible animal treatment criteria stipulated in our in-house policy.